

## EdPEX Workshop Program

“A Guide for Development and Implementation towards Performance Excellence”

October 15, 2020 9.00 – 16.00 hrs. at Seminar Room, D Building, Hua Mak Campus

	Topic	Time	
	<b>Morning session</b>	Leadership	09.00 – 9.45
Strategic Planning		9.45 – 10.30	45 mins.
Customer Focus		10.30 – 11.15	45 mins.
Workforce Focus		11.15 – 12.00	45 mins.
<i>Lunch break</i>			
<b>Afternoon session</b>	Operation Focus	13.00 – 13.45	45 mins.
	Measurement, Analysis, and KM	13.45 – 14.15	30 mins.
	Results	14.15 – 14.45	30 mins.
	Revise School plan/projects	14.45 – 16.00	1.15 hrs.

*Office of Policy, Planning and Quality Assurance*

*Ext. 3435*